



LITTLE COMFORT FARM

Dear friends of Little Comfort Farm,

After completing our extensive renovation program on the farm at the end of last year, we have been really excited about sharing our cottages with you and of all the hurdles we have faced, a global virus was not something we anticipated. Nonetheless we have put our heads together to assess the risks to our guests and staff and hope that this strategy we are implementing is of some reassurance to you.

Firstly, here are the positives about our cottages in relation to the virus:

- We are in a rural location that is very secluded and relatively isolated;
- The farm is beautiful and the perfect place to spend time outdoors and explore. Make sure to pack wellies and waterproofs and you'll be set to explore and get fresh air in any weather!;
- Our cottages are all self catering, each with private access and individual enclosed outside areas. Should you wish to avoid people outside your group during your stay, this should be easy to do, certainly much easier than in an urban setting.

We are monitoring the daily changing Government guidelines and following their instructions accordingly. Whilst there are no reported cases of the virus amongst either our guests or staff at present, here's what we are doing to ensure we can protect you as much as possible :

- If you, or anyone coming away with you, are not feeling well we ask you to postpone your visit with us until you're feeling better.
- Upon arrival, you will find your cottage open and keys and information booklet inside. Please read the guest information book thoroughly. We normally like to give you a tour of your cottage to explain various features, however we will not be doing this as it will be very difficult to maintain a 2 m distance. Instead we will come to have a chat with you at your front door and be contactable via phone and email as usual.
- We will always extend a warm welcome to arriving guests, but for the time being this welcome won't be accompanied by a handshake or any other physical contact.
- We ask for your help in washing your hands thoroughly as often as possible.
- We thoroughly clean and sanitise all cottages between guests. We also regularly clean the public toilets but we recommend that you only use your cottage facilities to minimise risk. Should you wish to bring your own bedding and/or towels as an extra precautionary measure, please let us know.
- After much consideration, we have reluctantly decided to cancel morning animal feeding for the time being as this group activity encourages children and adults to gather together and it would be very difficult to maintain the recommended 2m distance. Instead, we encourage guests to visit our animals and enjoy the beautiful nature trails at their leisure.
- We have asked our cleaning staff to monitor their health closely. Any team member that presents symptoms, however mild, will not be working at the farm for 7 days.
- We, Jeremy and Jodie, and our staff will observe the 2 metre distance rule from guests and colleagues as much as possible, as recommended by the government. We ask our guests to help us with this, especially with children who tend to like close contact!

We hope that the above puts your mind at ease, this is a tricky time for all but for now, Little Comfort Farm is open as usual and we hope we can welcome you to our beautiful farm and cottages.

With very best wishes

Jeremy and Jodie